

Paws & Prayers:

A NEPAL CULTURAL JOURNEY



“Kukur Tihar is a celebration of loyalty,
companionship and the sacred bond between
humans and dogs.”



WELCOME TO YOUR NEXT GREAT ADVENTURE

As a seasoned Personal Travel Manager with over 30 years of experience, I'm the dedicated, real person you can turn to when travel plans don't go quite to plan.

Whether it's lost luggage, flight delays, weather disruptions or unexpected political events, I'm here to provide unwavering support every step of the way.

You won't be speaking to a call centre or chatbot. You'll be speaking to me - someone who knows you, understands your trip, and genuinely cares about your travel experience.

A Little About Me

Travel isn't just my profession - it's my lifelong passion (just ask my husband!). I light up at the thought of new destinations and believe every journey should be as exciting as it is effortless. I take pride in offering personalised service, tailored to your unique style of travel.

What sets me apart? I don't just work in travel, I live it. I regularly explore the destinations I recommend, so the advice I share comes from firsthand experience - not from brochures. This means your trip will be planned with real insight, care and attention to detail.

When we work together, it's more than just booking flights and hotels. I want to hear about your dreams, your must-see places, and what gets you excited about travel. Whether you crave off-the-beaten-track adventure, seamless luxury, or a mix of both, I'll help bring that vision to life.

Proudly Part of TravelManagers Australia

I'm also a proud, long-time member of TravelManagers Australia - a nationwide network of over 600 personal travel professionals. Backed by one of the country's most respected travel organisations, TravelManagers combines the flexibility of personalised service with the reassurance of a secure and accredited travel provider.

Your funds are protected through the TravelManagers Client Trust Account, which means every dollar you pay is held securely until it's passed on to the travel provider. You also benefit from our strong supplier relationships and access to exclusive travel deals and support.

Why It Matters

When you travel with me, you're not just getting an experienced advisor - you're gaining a personal advocate and a network of industry experts. Whether you're heading to Antarctica or anywhere else in the world, you can relax knowing everything has been carefully arranged with your peace of mind in mind.

Let's make your next trip truly unforgettable.





Paws & Prayers:

A NEPAL CULTURAL JOURNEY

Experience the magic of Nepal on an unforgettable 15-night escorted journey through ancient temples, Himalayan landscapes, wildlife-rich jungles and vibrant local culture.

Timed to coincide with the incredible Kukur Tihar festival, where dogs are honoured with flowers, blessings and celebration, this once-in-a-lifetime experience also includes an Everest scenic flight, Chitwan National Park safari adventures, Pokhara's lakeside beauty and immersive cultural encounters throughout Nepal.

Departing 25 October 2026.

PRICING

FROM \$7,199* PER PERSON

WHATS INCLUDED

- Return Economy Class Flight with Singapore Airlines
- 1 Night Accommodation and City Tour in Singapore + Arrival/Departure transfers
- 14 nights accommodation in carefully selected 4-star hotels based on twin share
- Meals as specified in the itinerary
- All sightseeing, guided tours, excursions and entrance fees as outlined
- Services of experienced English-speaking local guides throughout the journey
- Air-conditioned vehicle for all transfers and touring
- Domestic support and assistance on arrival in Kathmandu
- Bottled water, hand sanitiser, and tissues provided during travel days
- All applicable local taxes and government charges
- Tipping for guides and support team

EXCLUSIONS

- Nepal visa (payable on arrival at Kathmandu Airport)
- Travel insurance (strongly recommended)
- Meals and beverages not specified in the itinerary
- Personal expenses such as tips other than those in inclusions, laundry, drinks, and camera fees
- Optional activities and experiences not listed in the itinerary
- Any other services not specifically mentioned in the inclusions

* Terms and Conditions Apply (see end pages). Pricing is current at 1MAY26 and is subject to price increases based on availability of space on tour and ending of any promotions.





ABOUT THE DESTINATION

Nestled between the towering Himalayas and the plains of India, Nepal is a country rich in spirituality, culture, history and natural beauty. For centuries, it has been a crossroads of ancient trade routes, religious traditions and mountain exploration, shaping a nation unlike anywhere else in the world. From the sacred temples and stupas of Kathmandu to the peaceful lakes of Pokhara and the wildlife-rich jungles of Chitwan National Park, Nepal offers travellers an experience that is both deeply moving and visually breathtaking.

At the heart of this unique journey is Kukur Tihar, one of Nepal's most cherished and meaningful festivals. Celebrated as part of the five-day Tihar festival, Kukur Tihar is dedicated entirely to honouring dogs for their loyalty, companionship and protection. During the celebration, dogs are adorned with flower garlands, blessed with colourful tika markings and offered special foods as a sign of gratitude and respect. Rooted in Hindu beliefs and traditions that have been passed down through generations, the festival recognises dogs as sacred companions and guardians, creating one of the most heartwarming cultural celebrations in the world.

Beyond the festival itself, Nepal is a land of remarkable diversity. Snow-capped Himalayan peaks rise above ancient cities, while remote villages, prayer flags, monasteries and bustling local markets reveal the country's vibrant traditions and way of life. The mighty Mount Everest, standing at 8,848 metres, continues to inspire adventurers and dreamers from across the globe, while the country's national parks protect rare wildlife including one-horned rhinoceros, Bengal tigers, elephants and countless bird species.

Nepal's culture is woven together through both Hindu and Buddhist traditions, creating an atmosphere of spirituality and harmony found in every corner of the country. Ancient UNESCO World Heritage sites sit beside colourful neighbourhoods filled with incense, prayer wheels, handcrafted artwork and lively street life. Local customs, music, dance and cuisine remain deeply connected to family and community, offering visitors genuine cultural immersion rather than simply sightseeing.

Perhaps most memorable of all are the people of Nepal themselves. Renowned for their warmth, resilience and hospitality, Nepalese communities welcome travellers with kindness and generosity, creating meaningful connections that often become the most treasured part of the journey. Whether standing before the Himalayas at sunrise, sharing a traditional meal with locals, or witnessing the emotional beauty of Kukur Tihar, Nepal leaves a lasting impression long after the journey ends.



YOUR JOURNEY THROUGH NEPAL

15 Days of Culture, Wildlife & Himalayan Wonders

- Flight
- Road Journey
- 2** Number of Nights
- Places of Interest



JOURNEY HIGHLIGHTS

- Experience Nepal's rich culture and warm hospitality
- Discover incredible wildlife in Chitwan National Park
- Explore charming hilltop villages and stunning landscapes
- Enjoy breathtaking views of the Himalayas, including Mount Everest
- Celebrate Kukur Tihar - the festival honouring dogs for their loyalty

From ancient traditions to breathtaking scenery, this journey offers a meaningful connection to the heart of Nepal.



DAY 1

Today you will depart Australia bound for Singapore. On arrival, enjoy a city tour before being transported to the hotel for check in. The night is yours to enjoy.

DAY 2

Arrive into Kathmandu from Singapore, the vibrant capital of Nepal, where ancient traditions, sacred temples and colourful local life blend together beneath the backdrop of the Himalayas.

Upon arrival at Kathmandu International Airport, you will be met by your local representative and transferred to your hotel. The remainder of the day is at leisure to relax, settle in, or begin soaking up the atmosphere of this fascinating city.

Kathmandu is a sensory experience unlike anywhere else in the world. Wander through bustling laneways filled with prayer flags, incense and intricate wood carvings, while centuries-old temples and shrines sit beside lively markets and hidden courtyards. The city's rich mix of Hindu and Buddhist traditions creates an energy that is both deeply spiritual and wonderfully alive.

Overnight stay in Kathmandu.

DAY 3

After breakfast, embark on a full day exploring the cultural and spiritual heart of Kathmandu Valley.

Begin at the iconic Kathmandu Durbar Square, once home to Nepal's royal family and now one of the city's most fascinating UNESCO World Heritage sites. Admire ancient temples, ornate courtyards, intricate wooden carvings and the lively atmosphere of the surrounding markets. Nearby, catch a glimpse of the revered Kumari, Nepal's Living Goddess.

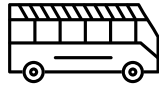
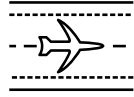
Continue to Patan, known as the "City of Fine Arts", famous for its beautifully preserved Newar architecture, traditional craftsmanship and centuries-old temples and monasteries. The city's narrow laneways, bronze works and sacred courtyards offer an authentic glimpse into Nepal's artistic and cultural heritage.

Later, visit the sacred Swayambhunath Stupa, also known as the Monkey Temple. Perched high above the valley, this ancient Buddhist site offers sweeping panoramic views across Kathmandu. Watch prayer wheels spinning, monks chanting and devotees circling the stupa as the golden spire glows in the late afternoon light.

Meals included: Breakfast, Lunch and Dinner.
Overnight stay in Kathmandu.



DAY 4



This morning offers one of the most unforgettable experiences in Nepal, a scenic mountain flight over the Himalayas.

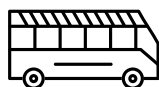
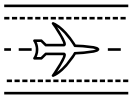
Enjoy breathtaking aerial views of Mount Everest and many of the world's highest peaks as the aircraft glides past snow-capped giants including Lhotse, Makalu, Annapurna and Manaslu. This spectacular experience provides a rare opportunity to witness the majesty of the Himalayas from above.

After breakfast, continue sightseeing with a visit to the sacred Pashupatinath Temple, one of the holiest Hindu temples in the world, located beside the Bagmati River. Observe centuries-old rituals and spiritual traditions at this deeply significant UNESCO World Heritage site.

Later, visit the magnificent Boudhanath Stupa, one of the largest Buddhist stupas in South Asia and an important centre of Tibetan culture in Nepal. Watch locals and monks performing kora, the spiritual practice of walking clockwise around the stupa while spinning prayer wheels and chanting mantras.

Meals included: Breakfast, Lunch and Dinner.
Overnight stay in Kathmandu.

DAY 5



After breakfast, transfer to Kathmandu Airport for your domestic flight to Bharatpur before continuing by road to Chitwan National Park.

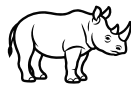
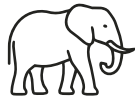
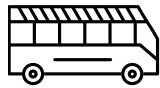
Located in the subtropical lowlands of southern Nepal, Chitwan National Park is one of the country's greatest wildlife treasures and a UNESCO World Heritage-listed site. Established in 1973, the park is home to an incredible diversity of wildlife including the endangered one-horned rhinoceros, Royal Bengal tiger, gharial crocodile, sloth bear, deer species and hundreds of bird species.

Upon arrival, check into your jungle lodge and enjoy some time to relax before immersing yourself in local culture with a visit to a traditional Tharu village. Learn about the history, customs and lifestyle of the Tharu people, one of the oldest ethnic groups in the region, known for their unique architecture, colourful homes and strong connection to the land.

Meals included: Breakfast, Lunch and Dinner.
Overnight stay in Chitwan.



DAY 6



Today is dedicated to exploring the incredible wilderness of Chitwan National Park.

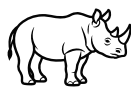
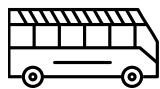
This morning, head deep into the jungle on an exciting jeep safari accompanied by experienced naturalists. Travel through dense forest tracks and grasslands in search of wildlife including rhinoceros, deer, monkeys, crocodiles, sloth bears and, if fortunate, the elusive Royal Bengal tiger.

Return to the lodge for lunch and some time to relax before continuing your wildlife adventure with a traditional canoe ride along the Rapti River. Drift quietly past riverbanks where crocodiles, gharials and birdlife can often be spotted in their natural habitat.

Following the canoe ride, enjoy a guided jungle walk and visit the Crocodile Conservation Project, where important breeding and conservation work helps protect endangered crocodile species native to Nepal.

Meals included: Breakfast, Lunch and Dinner.
Overnight stay in Chitwan.

DAY 7



Begin the day with birdwatching and a peaceful canoe experience along the Rapti River and surrounding jungle areas. Chitwan National Park is home to more than 600 species of resident and migratory birds, making it a paradise for nature lovers and photographers alike.

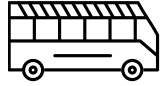
After lunch, continue your wildlife exploration with another jeep safari through the national park, offering further opportunities to encounter Nepal's remarkable wildlife and landscapes.

In the evening, experience a traditional Tharu cultural performance featuring local stick dances and music. This vibrant cultural showcase offers insight into the customs and heritage of the local Tharu community and provides a memorable end to the day.

Meals included: Breakfast, Lunch and Dinner.
Overnight stay in Chitwan.



DAY 8



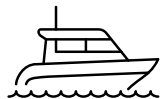
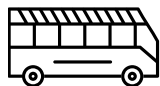
After breakfast, depart Chitwan and journey by road to the picturesque hilltop village of Bandipur.

Perched high above the valleys between Chitwan and Pokhara, Bandipur is widely regarded as one of Nepal's most beautiful villages. Famous for its preserved Newar architecture, cobbled streets and breathtaking Himalayan views, the town offers a peaceful glimpse into traditional Nepalese life.

Upon arrival, check into your hotel before visiting Raniban, a tranquil forest retreat known for its spiritual significance and panoramic mountain scenery. Surrounded by lush greenery and sacred pilgrimage sites, Raniban is the perfect place to slow down, reflect and appreciate the natural beauty of Nepal.

Meals included: Breakfast, Lunch and Dinner.
Overnight stay in Bandipur.

DAY 9



After breakfast, continue your journey by road to the beautiful lakeside city of Pokhara.

Set against the spectacular backdrop of the Annapurna mountain range, Pokhara is one of Nepal's most scenic destinations, known for its peaceful lakes, relaxed atmosphere and breathtaking Himalayan views. Surrounded by snow-capped peaks and natural beauty, the city offers a striking contrast to the bustling streets of Kathmandu.

Upon arrival, transfer to your hotel before enjoying a relaxing boat ride on Phewa Lake, the centrepiece of Pokhara. Drift across the tranquil waters while taking in reflections of the surrounding mountains and the serene atmosphere that makes this destination so special.

Later, enjoy free time to stroll along the lakeside promenade, browse local shops, stop at one of the many cafés, or simply soak up the peaceful ambience as the sun sets across the lake.

Meals included: Breakfast, Lunch and Dinner.
Overnight stay in Pokhara.



DAY 10

After breakfast, set out to explore some of Pokhara's most fascinating natural attractions and cultural landmarks.

Visit Devi's Fall, a unique underground waterfall with an intriguing local history, before continuing to the nearby Gupteshwor Cave, one of Nepal's most famous cave systems and home to sacred shrines dedicated to Lord Shiva.

The remainder of the day is at leisure to relax or further explore Pokhara at your own pace. Enjoy the laid-back atmosphere of the lakeside district, take in the mountain scenery, or simply unwind while embracing the slower pace of this beautiful destination.

Meals included: Breakfast, Lunch and Dinner.
Overnight stay in Pokhara.

DAY 11

Rise early this morning for one of the most magical experiences in Nepal, sunrise at Sarangkot.

Perched high above Pokhara, Sarangkot offers breathtaking panoramic views across the Annapurna, Dhaulagiri and Machhapuchhre mountain ranges. Watch as the first light of day transforms the snow-capped Himalayan peaks into glowing shades of gold and pink, creating a truly unforgettable moment.

Upon returning to Pokhara, visit a Tibetan Refugee Camp where you can learn more about Tibetan culture and browse beautifully handcrafted traditional rugs and local artisan products.

Later, continue to the International Mountain Museum, dedicated to preserving the history, culture and stories of mountaineering in the Himalayas and around the world.

The remainder of the day is at leisure.

Meals included: Breakfast and Dinner.
Overnight stay in Pokhara.



DAY 12

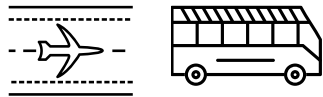
Today is yours to enjoy at leisure in Pokhara.

Relax beside the lake, enjoy the cafés and restaurants along the waterfront, indulge in a spa treatment, or simply take in the peaceful atmosphere and incredible mountain scenery surrounding the city.

For those seeking additional experiences, optional activities may be available locally, including paragliding, hiking, cultural experiences or additional sightseeing.

Meals included: Breakfast, Lunch and Dinner.
Overnight stay in Pokhara.

DAY 13



After breakfast, transfer to Pokhara Airport for your flight back to Kathmandu.

Upon arrival, transfer to your hotel before continuing your exploration of the Kathmandu Valley with another visit to the historic city of Patan, renowned for its exceptional artistry, traditional craftsmanship and beautifully preserved Newar architecture.

Often referred to as the “City of Fine Arts”, Patan is filled with ancient temples, hidden courtyards, intricately carved wooden balconies and centuries-old monuments that reflect Nepal’s rich cultural and spiritual heritage. Wander through its atmospheric laneways while discovering the artistic traditions that continue to thrive throughout the city today.

Meals included: Breakfast, Lunch and Dinner.
Overnight stay in Kathmandu.



DAY 14

After breakfast, travel to Bhaktapur, one of the best-preserved medieval cities in Nepal and a UNESCO World Heritage-listed treasure.

Known as the “City of Devotees”, Bhaktapur is famous for its rich cultural traditions, pottery, intricate wood carvings and impressive temple architecture. Explore the remarkable Bhaktapur Durbar Square, home to ancient palaces, pagoda-style temples and the iconic Golden Gate.

Later, enjoy a special cultural experience with a traditional Nepalese cooking class followed by lunch with a local family. Learn more about authentic Nepalese flavours, ingredients and cooking methods while sharing a meaningful cultural exchange in a welcoming local home.

Meals included: Breakfast, Lunch and Dinner.
Overnight stay in Kathmandu.

DAY 15

Today offers one of the most unique and heartfelt experiences of the journey as you celebrate Kukur Tihar, Nepal’s sacred festival honouring dogs.

After breakfast, enjoy a traditional rickshaw ride through the lively narrow streets of Kathmandu towards the bustling Thamel district. Take in the sights, sounds and atmosphere of the city as you pass colourful shops, temples and local markets.

Later, visit a local dog care centre and take part in Kukur Tihar celebrations, where dogs are honoured for their loyalty, companionship and protection. During this special festival, dogs are adorned with flower garlands, blessed with ceremonial markings and celebrated with offerings and affection. It is a deeply moving cultural experience that reflects Nepal’s compassion and spiritual connection with animals.

In the evening, enjoy a special farewell dinner accompanied by traditional Nepalese music and cultural dance performances. Celebrate the end of your unforgettable Nepal journey while experiencing the rich traditions, flavours and hospitality of Nepal one final time.

Meals included: Breakfast, Lunch and Dinner.
Overnight stay in Kathmandu.



DAY 16

After breakfast, transfer to Kathmandu International Airport for your flight home.

As your Nepal adventure comes to an end, depart with unforgettable memories of sacred traditions, breathtaking Himalayan landscapes, rich cultural encounters and the warmth of the Nepalese people.

Meals included: Breakfast.



*** Conditions**

1. Introduction

We offer for sale to you various products and/or services on behalf of our Principals such as airlines, other transport operators, hotel and other accommodation providers, tour operators and other principal suppliers. These are referred to throughout as 'Principals'.

Our services consist of arranging and co-coordinating the services offered by the Principals. TravelManagers brings about a direct contractual relationship between you, the customer, and each Principal. Subject to these booking conditions

TravelManagers will perform our services with reasonable care and skill.

TravelManagers does not guarantee the performance of the services offered by the Principals and we will not be liable in the event that you suffer loss, injury or disappointment by reason of any acts or failings of any Principal. In such case your remedy will lie against the Principal.

The brochures (including e-brochures) which we supply to you are the brochures of the Principals and that the statements and representations contained in such brochures are not ours but are made by the Principals. We accept no liability for any errors, inaccuracies or misrepresentations contained in such brochures.

Your travel arrangements will also be subject to the Principals' terms and conditions including limits on liability and conditions of carriage. You are responsible for reading the Principals' terms and conditions before paying for your booking or reservation.

Links to a list of our commonly used Principals Terms and Conditions can be found here. Please note that this is not an exhaustive list and you should you wish to sight any other Principals Terms and Conditions then you should contact your PTM. Subject to the Australian Consumer Law, TravelManagers will not be liable for any loss or damage, injury, delay, inconvenience, or expense caused by a Principal. TravelManagers will not be liable for events beyond its control or the control of the Principals including, without limitation, strikes, accidents, pandemics or outbreaks of infectious diseases, acts of war or terrorism, civil or military disturbances or force majeure (Acts of God).

TravelManagers may receive fees, commissions, gifts or financial incentives from the Principals and other third parties in relation to your travel arrangements.

2. Travel Insurance

We recommend that you take out a travel insurance policy at the time you pay for your travel. You should ensure that such insurance will protect you against medical expenses arising from sickness or injury during your travel and protect you against loss or damage to your belongings. The Department of Foreign Affairs & Trade also strongly recommends you take out travel insurance.

If your travel arrangements involve group travel or a group event it is your responsibility to ensure you have travel insurance which is suitable for and covers those travel arrangements. You warrant that you have made appropriate enquiries and sought advice on your specific travel insurance requirements.

Please note that some credit card providers will provide the card holder with travel insurance. Where you are paying for all or any part of the services arranged through us by credit card and you intend to use travel insurance provided by the credit card provider you acknowledge that TravelManagers has offered you travel insurance and that you waive any claim against TravelManagers in respect of any loss or damage you may suffer as a result of you failing to take out any or adequate travel insurance.

3. Prices

Prices for travel services, including transportation, hotels and tour packages, are subject to change at any time without prior notice. Such changes may be due to factors beyond our control, including but not limited to changes in supplier costs or currency fluctuations. You may be required to pay any additional amounts resulting from these changes.

4. Payment

If payment has not been made by the specific date which TravelManagers will advise you, your bookings may be cancelled. Payments may be made by direct deposit or cheque. If you wish to pay by credit card it is necessary to check with us first as some airfares and package holidays cannot be paid for by credit card.

In certain circumstances your credit card will be charged by the Principal. In these instances, you authorise TravelManagers to pass on your credit card details to the Principal. Credit Card payments may incur surcharges.

TravelManagers will add an additional surcharge to payments made by credit card. Please check with us for current charges. When your credit card is processed by TravelManagers you agree to not have your payment 'charged back' or reversed by your credit card provider where the services have been provided.

Payments can be made via BPAY. They can be made directly from your savings/cheque account. All cheques must be made payable to TravelManagers Australia Pty Limited.

Direct Deposits can be made to the TravelManagers' bank account:

ANZ BSB: 012 172 Account: 4967-59407.

Under no circumstances will TravelManagers accept cash payments, nor should payments be made to any other bank account.

TravelManagers will not be liable for any loss caused by a failure of a tour manager or tour wholesaler to make payments to TravelManagers for reservations for airfares and services made on behalf of a tour group or any individual traveller.

5. Fees and Charges

5.1 Cancellation fees

If you cancel a confirmed reservation or booking the Principal is likely to charge you a cancellation fee. Further, some tickets may be non-refundable or non-transferable. It is important to check the position with us before you confirm arrangements and/or before you cancel any confirmed reservations. Please read the Principal's special conditions in relation to your travel arrangements.

In addition to any cancellation fee charged by a Principal, if a confirmed reservation or booking is cancelled for any reason (including but not limited to a cancellation as a result of the COVID-19 pandemic or a force majeure event), TravelManagers will retain its commission paid and/or service fee charged in respect of the travel arrangements. You acknowledge that the retention by TravelManagers of the commission and/or service fee is fair remuneration for the work done by TravelManagers in arranging your travel arrangements.

5.2 Changes to bookings or reservations

If you wish to change a confirmed reservation or booking you are likely to incur fees. In some cases, it may not be possible to change a reservation or booking or to cancel or it may be uneconomic for you to do so. You should always check the cost before requesting changes to your travel arrangements. Please read the terms and conditions of the Principals which apply to your travel arrangements. Unless otherwise stated in your costings and itinerary document in addition to any fee charged by a Principal, TravelManagers will charge you a fee to process an amendment to a confirmed booking or reservation based on the rate of \$50.00 per hour plus GST. There is a minimum fee of \$25.00 plus GST.

5.3 Refunds

If your travel arrangements are cancelled for any reason (including force majeure) after you have paid, no refund will be available to you until TravelManagers receives the monies from the Principal involved. In most cases, the Principal will charge a cancellation fee and in some instances you may not be able to claim a refund.

TravelManagers is not responsible for any delays by a Principal in processing a refund. You should be aware that airlines may take a significant amount of time to process a refund.

Should the price of an airfare, cruise or tour be reduced after you have made payment your right to a refund (if any) is governed by the terms and conditions which apply to the airfare, cruise or tour as determined by the airline, cruise line or tour operator.

Unless otherwise stated in your costings and itinerary document in addition to any fee charged by a Principal, TravelManagers will charge you a fee to process a refund request based on the rate of \$50.00 per hour plus GST. There is a minimum fee of \$25.00 plus GST.

TravelManagers earns commissions and/or charges service fees in making your travel arrangements. TravelManagers reserves the right to retain the commissions and service fees that is earned on your booking from any refund should your booking be cancelled for any reason (including for force majeure).

6. Passport and Visa Requirements

Prior to confirming your travel arrangements, you should check your passport and establish that it will remain current for the entire period of your travel. Certain countries require that your passport remains valid for a period of up to twelve months after the date upon which you are scheduled to leave such country. You may be denied entry to a country if your passport expires within 12 months. You should clarify visa requirements with the Embassies of the countries that you plan to visit as certain countries may require you to take out a visa dependent on whether you are travelling on an Australian or a foreign passport. The authorities in some countries (including The USA) require holders of Australian passports to take out a visa for entry into their country where the traveller has been sentenced or imprisoned or been convicted of certain types of criminal offence. A visa may be required where a contagious disease or a serious health problem exists. It is the responsibility of each member of the travelling party to ensure that they have a valid passport and the necessary visa/s for the destinations to be visited.

7. Re-entry Visas for Australia

Re-entry visas will/may be required for travellers leaving Australia holding a foreign passport. If you hold a foreign passport then it is your responsibility to make your own enquiries and satisfy yourself as to the position in regard to your passport and/or visa requirements before leaving Australia.

8. Vaccinations and COVID-19 proof of vaccination

Certain countries and Principals require that travellers be vaccinated against specific infection (including but not limited to COVID vaccinations) and/or diseases. TravelManagers strongly recommends that you check with your doctor and the embassies of countries to which you are travelling to with respect to any health requirements.

As Governments and Principals start to open and accept clients their requirements for Covid vaccinations, PCR Tests and other requirements are constantly evolving. Whilst your personal travel manager may assist you in navigating these travel requirements you are ultimately responsible for all medical and travel-related documentation required by state, federal or international authorities that allow entry or exit into their state, territory, return to Australia or overseas travel from Australia to another country. You should ensure that you have satisfied yourself that you have all the required documents before booking your travel and keep yourself up to date on any changes to these requirements.

If provided by you, you authorise TravelManagers Australia to store a copy of all relevant COVID vaccination certificates and forward a copy to any Principals as reasonably required.

You acknowledge that your failure to produce a copy of a valid COVID vaccination certificate may lead to your booking being cancelled and as a result, you may incur cancellation fees which will be subject to the Principals' terms and conditions as well as the fee's outlined in clauses 5.2 and 5.3.

9. Checking Travel Arrangements

We have exercised care in putting together the arrangements requested by you in regards to your travel and accommodation. It is important that you check all of the documentation handed to you in relation to your proposed travel and accommodation to ensure that it fully meets with your requirements and to ensure that there have been no misunderstandings. All documents, in relation to international travel, must be issued in the name of the passport holder. You may be denied carriage if the name varies.

- 9.1** We strongly recommend that you contact your airline prior to any travel to ensure that the scheduled departure time has not changed.
- 9.2** We strongly recommend that you familiarise yourself with current travel advisories/information from smartraveller.gov.au before you travel.
- 9.3** Payment of any excess baggage charges is the Traveller's sole responsibility.
- 9.4** Carry on baggage is subject to security rules on the carriage of various items. It is your responsibility to check with the relevant authorities.

10. Responsibility

10.1 TravelManagers accepts no responsibility for any loss, cost or expense that arises or is incurred by the customer to the extent that it arises or is incurred directly or indirectly as a result of any booking made by, or on behalf of, the customer independently of TravelManagers.

10.2 Mobility and fitness

Before confirming your travel arrangements, it is your responsibility to inform your Personal Travel Manager of any medical conditions, mobility concerns, or dietary restrictions. While we are committed to fulfilling your needs, you acknowledge that certain suppliers may encounter limitations in service availability.

10.3 Travelling with children

Minimum age requirements may apply to specific travel services, such as cruise travel. Additionally, legal regulations govern the travel of children without one or both parents or legal guardian, with specific guidelines enforced by airlines, cruise lines, and various countries. It is essential you inform your Personal Travel Manager if you are travelling with children. It is your responsibility to ensure you have the necessary permission for the child's travel and provide the documents to TravelManagers Australia if required. Failure to adhere to these requirements may result in denied boarding or other travel-related consequences.

10.4 Advice for pregnant travellers

If you're pregnant and planning to travel, it is your responsibility to research your destination before you go. We encourage you to consult your doctor and understand any potential risks that may arise. Airlines and cruise lines have specific rules on when you can travel while pregnant. Please advise your Personal Travel Manager before committing to your travel arrangements about the rules or restrictions that could affect your travel plans.

11. Complaints

TravelManagers endeavours to deliver exceptional quality professional travel services. We are committed to being responsive to the needs and concerns of customers and to resolve your complaint as quickly as possible. Customer feedback is welcomed as it helps us improve our service delivery to you. Full details of our Complaints Handling Policy can be found [here](#).

12. Your rights under Australian Consumer Law

Nothing in these terms and conditions is to be read as excluding, restricting, or modifying your rights under the Australian Consumer Law and other legislation given to consumers in relation to the supply of goods and services.

End of terms & conditions.

ABOUT TRAVELMANAGERS



Part of the House of Travel Group, TravelManagers is Australia's largest network of 500+ home-based travel experts. Our personal travel managers have access to amazing travel deals and customers are provided with the security that their money is secure through the booking process.



Under no circumstances will TravelManagers accept cash payments, nor should payments be made to any other bank account, other than the TravelManagers client trust account (ANZ BSB: 012 172 | Account: 4967-59407).

View the Terms & Conditions and Privacy Policy on the TravelManagers website

<https://www.travelmanagers.com.au/privacy-policy/>

<https://www.travelmanagers.com.au/terms-and-conditions/>

Learn more about the TravelManagers Customer Fund (TCF)

<https://www.travelmanagers.com.au/tcf/>

TravelManagers Australia contact details
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Consumer Line: (02) 8062 6400
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TravelManagers respects and honours the Traditional Custodians of the land and pay our respects to their Elders past, present and future. We acknowledge the stories, traditions and culture of Aboriginal and Torres Strait Islander peoples on the lands where we work and gather, and those we visit.



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